

ACCESSIBILITY ARRANGEMENTS(H1)

Shikun & binui Ltd invest the utmost efforts and many resources, to provide all of its clients with equal, respectable, accessible and professional services. In accordance with the 1998 Equal Rights for People with Disabilities Law, and the regulations enacted thereunder, a lot of effort and resources are invested, making the necessary accessibility adjustments, which will enable a person with a disability to independently and equally receive the services provided to the general public.

BUILDING ACCESSIBILITY ARRANGEMENTS (H2)

Below are the accessibility arrangements at the reception center located in
Broshim Dormitories, 20 George Wise Street, Tel Aviv.
Einstein Dormitories, 63 Haim Levanon Street, Tel Aviv.

There are handicapped parking spaces at In the parking lot on George Wise Street and the nearby parking lot including for tall cars.

- There is a continuum of access from the parking through the entrance to the reception center, and until the service is received.
- The reception center includes accessible service posts.
- If needed, you may ask the service representatives for assistance in completing forms.

ACCESSIBLE CUSTOMER SERVICE (H2)

- Employee training for accessible service – trainings are held for gaining familiarity with the accessibility field, creating awareness, and providing practical tools for effective, accessible service.
- Accessible call center – the answering machine has been made accessible, with the information transmitted in a clear tone, with no background music.
- Additional forms of contact – there are a few forms of contact:
 - Email: Meonot-Brosh@shikunbinui.com
 - Fax:03-7715988
 - Contact via: 03-7715999

WEBSITE ACCESSIBILITY(H2)

An accessible website is a website that allows people with disabilities and elderly people to browse with the same amount of efficiency and pleasure as other browsers. About 20 to 25% of the population face difficulty when using the internet, and may benefit from more accessible web content, says a 2003 Microsoft study.

Shikun & binui ltd believes in, and works to create equal opportunities on the internet space, for individuals with various disabilities, and for people using assistive technology for computer usage.

INFORMATION ON WEBSITE ACCESSIBILITY(H3)

This site is in compliance with the 2013 Equal Rights for Persons with Disabilities Regulations (Accessibility Adjustments for Service).

- Accessibility adjustments were done in accordance with the recommendations of the Israeli Standard (ISR 5568) for Web Content Accessibility at AA level, and the international WCAG2.0 standard.
- The trials were tested for the highest compatibility for Chrome browser.
- The website provides a semantic structure for assistive technologies, and supports the standard operation patterns using a keyboard, with the arrows, Enter and Esc-for exiting menus and windows.
- Adjusted for display in popular browsers, and for use on mobile phones.
- Documents or videos uploaded to the site before October 2017 may not be fully accessible. If you come across such a document or video, you can contact us and we will make sure to make the information accessible to you.
- Delivery of information in an accessible format - the company offers its customers the option of receiving information in accessible formats. The provision of information is free of charge and is intended for people with disabilities. For inquiries and information regarding accessibility, you can contact the accessibility coordinator of the company, the details of which appear later in the statement.
- For maximizing the browsing experience with a screen reading software, we recommend using the latest NVDA program.

- [A-2-Z Internet Accessibility and Marketing](#) leading consultants performed the accessibility audit for the website

CONTACT WAYS FOR REQUESTS AND SUGGESTIONS FOR IMPROVING ACCESSIBILITY (H2)

It should be noted that we continue our efforts to improve the company accessibility, as part of our commitment to enable an accessible service to the general public, including people with disabilities.

Should you encounter any problem or issue with accessibility, please let us know, and we will make every effort to find a suitable solution, and handle the problem as soon as possible.

ACCESSIBILITY COORDINATOR (H3)

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- Phone: 0523355816
- Email: Efrat_m@shikunbinui.com

(H3) Last Updated: 6.3.2025